

Royal Oak Family Dentistry

Cancellation and No Show Policy

We at Royal Oak Family Dentistry are proud of the quality of patient care we provide. We try our best to respect each patient's time and we ask the same from you, so that we do not compromise service and quality of patient care:

CANCELLATION OF AN APPOINTMENT:

In order to be respectful of other patients' needs, please be courteous and call our office if you are unable to attend an appointment. Any appointment not cancelled 24 hours in advance is subject to a cancellation listed below.

NO SHOW POLICY:

A no-show is an appointment that is not kept, and not cancelled in advance. A no show for a scheduled appointment will result in the fees listed below.

Missed or cancelled appointment with the Hygienist: Adult - \$60 Child - \$45

Missed or cancelled appointment with the Doctor: \$75

We provide courtesy reminders for all appointments. Whether we are successful in reaching you before hand or not, the responsibility is still yours to keep the appointment or cancel with the allotted time frame. Out of courtesy we will waive the fee for the 1st occurrence of a late cancellation or no show.

If you have additional questions or comments, please do not hesitate to contact us. Our focus is to provide outstanding patient care at affordable prices, which is only possible when patients help do their part as well. After reviewing this form, please sign and date below.

Patient Signature: _____ Date: _____